Corporate Risk Register

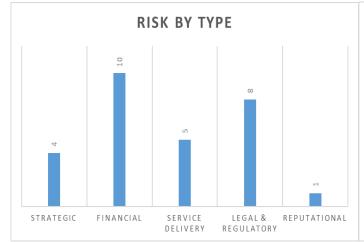
Date 12th February 2021

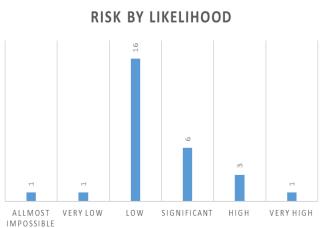


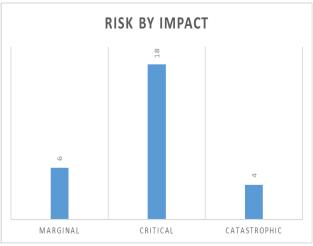
Summary

Risks High/Medium/Low

High - 13 Medium – 9 Low – 8







Cleaner and Greener

Title	Current Risk Matrix Q2/Q3	Previous Matrix Q2/Q3	Trend	Consequences	Mitigating Actions	Officer Responsible	Comments	Risk type	Last updated
CRO72- Meeting Government's Waste strategy targets around recycling and service provision. Including the requirement to provide free garden waste service and separate food waste collections	Impact	Impact	Same	potential fines from EU reputational damage	regarding innovative options is ongoing	Service Manager Neighbourhoods and environment	The outcome of central government's waste and resources strategy is still unknown. Discussions have started to take place across the county at the Waste Joint Officers Board to plan for the impacts of potential outcomes.	Legal & Regulatory Risk	12-Feb- 2021
Sufficient resources to deliver the Annual big spring clean	Impact	New Jan 2021		Non- delivery Reputational impact Increased budget Longer term resource	BASC campaigns booked out of garden waste season to ensure lorries and resource available.	_	Issues around the pandemic including self-isolation of waste operatives has presented a challenge, this may have an adverse effect on collection times, at the moment the risk is contained.	Reputational	12-Feb- 2021

requirements for picking up BASC waste through garden waste	
season and	
during normal	
operations	

Economic Growth and Place

Title	Current Risk Matrix Q2/Q3	Previous Matrix Q2/Q3	Trend	Consequences	Mitigating Actions	Officer Responsible	Comments	Risk type	Last updated
CR)-40 Having an adopted LDF / Local Plan	Impact	Impact	Impact increased, remains significant	Diminish ability to stimulate economic growth Increase likelihood of a developer lead approach to devt. Maximises potential for a significant award of costs against the authority New approach to plan. High risk. Members Aware. Local Plan now at preferred approach. Need to publish next stage. Failure to achieve will set	Need alternative approach to development with Members through adoption of Local Plan Regular engagement with Members to bring them on board Keeping abreast of latest challenges; work with Planning Advisory Service for proof-reading Keeping a clear audit trail of engagements with developers and consultees work with Elected Members to address concerns Provide professional guidance	Christine Sarris	Likely to occur in year 2021/2022, not expected in 20/21. The local plan is running behind time due to changes in the housing standard methodology and delays to evidence base as a result of Covid. CHLG have written to ADC re progress and an update has been provided.	Legal & Regulatory Risk	10-Feb- 2020

				back timetable. If plan requires subsequent revision, will add delays.					
CRO86- Planning appeals	Impact	Impact	Impact increased, remains significant		Officer training Monitoring	Christine Sarris	We have a number of major planning applications at this point in time also a couple of major appeals there is the possibility that if those major applications are refused and appeals lost we may move into special measures in one to two years time. The position is being monitored and managed internally with briefings to the Leader.	Legal & Regulatory Risk	10-Feb- 2020
CRO91 – Ability to deliver Town Centre Funding	Likelihood	New risk May 2020			Programme being developed to ensure milestones are met. Monitored through Pentana, Regen, Board and Discover Ashfield Board Internal resource requirements under review, to ensure sufficient capacity.	Sarah Daniel	Funding secured from Future High Streets Fund for Sutton. Towns Fund bid submitted for Kirkby and Sutton.	Financial	11-Feb- 2021

			Specialists will be appointed to support		
			business case		
		damage	development.		

Health and Happiness

Title	Current Risk Matrix Q2/Q3	Previous Matrix Q2/Q3	Trend	Consequences	Mitigating Actions	Officer Responsible	Comments	Risk type	Last updated
CR200- Leisure Centre - Ability to complete the project on time	Impact	Impact	decreased, remains	Reputational damage Delay on delivery benefits			The procurement phase has been completed and the successful contractor (Kier) have now commenced onsite. Contractual Completion date is as per original programmes of April 2022.	Reputational	21-Jan- 2021
CR201 – Leisure Centre – Ability to manage the project budget	Tikelihood	Likelihood Odana Markelihood M	decreased,	Impact on budget and reduction in financial benefits			Funding from D2N2 and Sport England is due to be confirmed within the next week.	Financial	11-Feb- 2021
CR202- Leisure Centre - Ability to secure match funding for Leisure Centre	Likelihood	Likelihood		Financial impact on the Council		Jones	Following completion of the tender process the LEP funding application has been submitted and is due to the considered and decided upon during W/C	Financial	21-Jan- 2021

	25th January 2021.
	The Sport England bid will be uploaded to their portal during W/C 25th January 2021. Sport England has given permission to the Council for works to commence onsite.

Homes and Housing

Title	Current Risk Matrix Q2/Q3	Previous Matrix Q2/Q3	Trend	Consequences	Mitigating Actions	Officer Responsible	Comments	Risk type	Last updated
CR046- Introduction of Universal Credit	Impact	Impact	Same	and 820 medium risk). This does	agency agreement with DWP to assist residents who wish to claim UC	Martin Guest; Nicky Moss; Paul Parkinson	The controls remain the same.	Financial	23-Dec- 2020

	1	T		T	I	L	I	1	1
					managing UC cases				
					There is a UC action plan in				
					place. This needs reviewing				
					regularly especially around				
					resource requirements to				
					manage the process				
CR062-Ability			same	· Targets not met	Use of S106 funding	Stuart Murray	Affordable Housing is	Strategic	28-Jan-
to deliver				· lack of new			still coming forward,		2021
affordable	g O	υ Β		affordable			although the vast		
housing	Likelihood	Likelihood		housing going			majority is/will be on		
	is is	is is		forward			100% affordable sites.		
	Impact	Impact							
	Impact	impact	1			1	ADC are still picking		
					Tackling empty homes	_	up s106 properties		
					Close working with		and existing privately		
					Planning Services		owned properties but		
					Work with private landlords		the pandemic is having		
					via the Landlords Forum		an effect on the latter.		
					Enforcement to tackle poor		ADC now have a		
					standard housing		pipeline of		
							developments –		
							starting with the		
							proposed purchase of		
							dwellings at Davies		
							Avenue, to start this		
							year, followed by		
							proposed infill		
							schemes in Sutton,		
							Kirkby and Hucknall.		
							The infill schemes are		

							due to start in the new year. Risk reviewed. No change to likelihood or impact. No new concerns and actions in place to mitigate against those previously identified		
CR088- Sustainability of HRA business plan and ability to invest in current and new stock	Impact	Impact	likelihood increased, now	Reduction in stock numbers Reduced rental income Potential implications for the long term sustainability of the housing service	HRA health check April 2019 Monthly HRA Finance meeting Quarterly/Annual sector benchmarking	Phil Warrington	Likelihood remains high due to issues in collecting rent income, linked to pandemic and additional financial burden associating with meeting property H&S requirements of Housing White Paper.	Financial	06-Jan- 2021
CR098-Ability to meet statutory obligation process timescales (eg gas servicing)	Impact	New risk May 2020		or carbon monoxide	Following current Govt guidelines in terms of evidencing all 'refusals' Tenants provided with safety leaflet relating to CO Weekly report to Housing Regulator	Chris Clipstone; Richard Davis	Due to the Coronavirus Pandemic a number of changes have been made to the Property Health and Safety Check / Service processes to adapt to the current situation. As a consequence of the Government's guidelines on social distancing / shielding	_	06-Jan- 2021

	etc. there is a number
	of gas services which
	are either currently
	past the anniversary
	date for completion or
	have been completed
	after the anniversary
	date.
	This is following the
	decision not to follow
	our usual processes to
	gain entry into a
	property whereby a
	Tenant does not wish
	to allow access due to
	them either shielding
	or their interpretation
	of the Government's
	guidelines in relation
	to social distancing
	etc.
	The decision
	associated with this
	revised gas servicing
	process is detailed in
	the following ODR:
	• HAA-TEC/RD-
	ODR183

CR081- Temporary Accommodati on - sufficient units to meet demand	Likelihood	Likelihood	likelihood, now significant	bed and breakfast costs Statute – failure to	Filter in more properties as they become available through tenancy voids. Find additional resources to manage properties.		Impact and likelihood high due to the challenges posed by high number of households seeking assistance through the pandemic. Additional units of TA sourced, winter provision in place and better move on arrangements minimise risk	Strategic	06-Jan- 2021
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Innovate and Improve

Title	Current Risk Matrix Q2/Q3	Previous Matrix Q2/Q3	Trend	Consequences	Mitigating Actions	Officer Responsible	Comments	Risk type	Last update
CR003- Ethical Governance - ability to implement changes to the Members' Code of Conduct and recommendati ons of the Committee on Standards in Public Life (CSPL) and Peer	impact	Impact	Decreasing likelihood, now moderate	· ·	Ongoing work by the Standards and Personnel Appeals Committee in relation to the the Committee on Standards in Public Life – report on Local Government Ethical Standards Members received training regarding the Code of Conduct, their behaviours and roles and responsibilities as part of the induction in May 2019. In line with the Corporate Peer	Joy	Standards and Personnel Appeals Committee approves an annual work programme which includes an annual review. The next review will be taken to the March 2021 Committee. Present Quarterly Complaint Monitoring reports to Standards and Personnel (Appeals) Committee Reports relating to the	Legal & Regulatory	20-Jan- 2021

Challenge	Challenge	Committee on Standards
		ation further in Public Life – report on
	negative training will	be Local Government Ethical
	perception of organised.	Standards were presented
	the Council Present Qua	to Committee in March
	which impacts Complaint	12010 July 2010 and
	lupon the	tandards and October 2019 to update
	Council's Personnel (A	
	reputation Committee	changes to the current
		system and to consider
	1 Occinial for	to the LGA's what action the Council
	jauverse illipacti	n on its draft may be able to take to
	upon the Model Code	of Conduct. implement best practice
	workings of	proposals prior to any
	the Council	future legislative changes
		taking place. A further
	Without new	update report had been
	legislation	prepared for the cancelled
	does not	meeting in March 2020.
	provide	
	holistic	The Committee in July
	response to	2020 considered a further
	the	update report including
	recommendati	the LGA's consultation
	on of the CSPL	relating to their proposed
		new model code of
		conduct which had been
		delayed due to
		Coronavirus. The
		Consultation was
		launched on 8 June. A
		Council response was

							submitted by the Committee. The final version was launched in December 2020 - to avoid abortive, the Council had decided not to consider adopting a new Code until after the LGA's Model is finalised. The same was true of other related CSPL recommendations which rely upon the terms of the new Code. The finalised LGA Code was reported to Committee in December 2020 and a Working Group is being held to consider the Code and the CSPL recommendation further for reporting to Committee in March 2021.		
CR005- levels of sickness absence	Impact	Impact	Same	 Productivity Financial Employee morale Service delivery Remaining staff placed under 	Robust management of sickness absence procedures by managers and robust procedures – Revised Absence Mgt Policy implemented Effective monitoring – monthly monitoring reports highlighting	Kate Hill		Service delivery	18-Jan- 2021

				increased pressure • Reputational damage	service area absence to assist CMG and managers in absence management Employee support mechanisms – Employee assistance programme implemented Appropriate occupational health support – Occupational Health provision reviewed		advice is sought to assist where applicable. Management reports are sent to managers monthly as well as quarterly meetings with Directors Currently we are still under target		
CR029-Ability to identify savings required by MTFS	Impact	Likelihood	Reduced impact and likelihood, now low	Council cannot fund full range of services in future Pressure on General Fund reserves	CLT and Cabinet work together to identify savings and income generation opportunities For 2017/18, £1m of savings have been identified, and these workshops will continue throughout 2017, with the aim of identifying a further £1m of savings/addition income for 2018/19. Generate additional income	Pete Hudson	Options to address the funding gap for 2021/22 have been identified which includes a combination of savings and use of reserves. Work will continue with CLT/Cabinet to identify further savings to address the forecast funding gaps for the future years of the MTFS. It is anticipated that there will be a significant contribution from efficiencies derived from the DST programme.	Financial	06-Jan- 2021

CR032b-a Business Rates appeals within forecast	Impact	Impact	Same	Negative impact a MTFS ; further savings required	A prudent approach is taken to estimating likely successful appeals.	Diane Mitchell; Craig Scott	The VOA are currently processing all ATM assessments and removing them from the rating list, in accordance with a recent Supreme Court ruling that confirmed that ATM's should not be rated as separate assessments. As this was expected ADC was able to increase it's Appeals provision to cover these once the schedules were issued by the VOA. In addition to the ATM's we have also received some additional adjustments for Doctors Surgeries which have resulted in further reductions in the RV assessments of purpose built Doctor's Surgeries. We considered that this matter had been closed during 2019–20 as we had received a large	Financial	10-Feb- 2021
							We considered that this matter had been closed		

							seems the VOA hadn't completed this task.		
CR032b-c Level of central government funding 2020 onwards	Impact	Impact	Reduced likelihood, now moderate	Negative impact a MTFS ; further savings required	The Council will contribute to any consultation when proposals are announced, emphasising the need for resources to be allocated to deprived areas.	Pete Hudson	Due to the pandemic the Government has delayed implementing the Fair Funding Review, the Business Rates Reset and level of retention and any changes to the distribution of NHB. It is now expected that this will be implemented with effect from 2022/23. The MTFS does however assume reductions to the level of central government funding as it is expected that Districts will see a reduction, recognising the need to address national social care pressures. It is also expected that there will be financial implications as a consequence of the Government's funding response for the pandemic. These are as yet unknown.	Financial	06-Jan- 2021

CR033-Ability to achieve efficiencies and compliance from procurement reviews / improvement	Likelihood	Likelihood Inpact	Same	Penalties for non- compliance with legislation Inability to meet MTFS savings targets if procurement savings not achieved	Agreement of a new Procurement Strategy setting out clear guidance for spending managers Particular emphasis on small value procurement (under £25k) to ensure that the Council has legally compliant processes in place Review of Procurement Arrangements (Shared Procurement Unit) to ensure objectives are being met	Chris Clarke	A procurement review is scheduled for 2021 and a PID has been prepared for the sign off of the sponsor (AD Corporate Services and Transformation). This will cover all facets of the procurement cycle in order to identify wastage and potential efficiencies.	Legal & Regulatory	04-Jan- 2021
CR082- Commercial property investment	Impact	Impact	Increasing likelihood, now significant	• In alignment with Savings Strategy – expected reduced trading service costs/increase income not realised • Reputational impact of trading	arrangements for portfolio - stability of tenant, stability of market and macro economics	Pete Hudson	All current Investment Property tenants are paying their rents in accordance with their contracts. A Leadership decision has been taken that no further out of District acquisitions will take place so as not to affect the Council's access to the PWLB as a source of borrowing.	Financial	06-Jan- 2021

				services performing inconsistently with Council values • Alienation of customer base	class Ensure tenant has good financial standing and passes regular credit analysis (D+B) Property reserve to offset short term voids			
CR090- Workforce planning - ability to recruit and/or retain filled position to critical posts	Likelihood	Likelihood Inpact	Same	Inability to provide critical service functions including statutory services whilst vacant Negative impact on delivery of critical functions that directly affect Corporate Plan priorities,, productivity, MTFS	· ·	Craig Bonar	Service delivery	21-Jan- 2021

				1			l .	1
CR093-		New risk May	Ability to	 Maintain/update 	Karen Barke	All Essential Services	Service	18-Jan-
Potential		2020	maintain	priority list of essential		continue to be provided	delivery	2021
impact upon	g Marie		service	services		across the Council		
resource	ikelihood		delivery both	 Weekly 				
levels and	i ke		Essential	monitoring of required				
capacity due	Impact		Services and	and available resources				
to COVID 19	impact		others	to provide all essential				
			Reduction in	services				
			sufficient skills	 Highlight via 				
			Reduced ability	monitoring of daily sit				
			to	reps any 'red flags'				
			Reduced ability	 Implement 				
			to recruit	contingency plans as				
				required via				
				redeployment,				
				volunteers, agency,				
				secondments to				
				maintain required				
				resource levels				
				 Monitor impact 				
				on essential services				
				weekly at CLT.				
CR094-Ability		New risk May	Failure to	Maintain/update	Karen Barke	Whilst the risk has	Service	18-Jan-
to maintain		2020	temporarily	priority list of essential			delivery	2021
service	7		maintain	services		has been some impact in		
delivery due	Likelihood		service	• Weekly		service areas especially in		
to absence	iii Se		delivery both	monitoring of required		relation to employees		
levels related	_		Essential	and available resources		self-isolating. The		
to COVID 19	Impact		Services and	to provide all essential		current strain of COVID-		
			Core Services	services		19 is more contagious		
				Highlight via		which is having an impact,		
				1	<u> </u>	in in pact,		<u> </u>

			Increased levels of anxiety amongst workforce Unsustainable work pressures on a reduced number of present employees Spikes in work pressures on managers and HR to manage spikes in absence	monitoring of daily sit reps any 'red flags' Implement contingency plans as required via redeployment, volunteers, agency, secondments to maintain required resource levels Monitor impact on essential services weekly at CLT. Robust monitoring and management of self-isolation requirements Robust application of HR		although services are continuing All Essential Services and Core Services continue to be provided across the Council		
			'					
			[
			Spikes in work	1 '				
			pressures on	monitoring and				
			managers and	management of self-				
			HR to manage	isolation requirements				
			spikes in	 Robust 				
			absence	application of HR				
			including self-	policies and guidance to				
			isolation	ensure timely ,				
			requirements	consistent approach				
				• Robust				
				application of workplace				
				Covid safe, risk				
				assessments				
CR096-Loss /		New risk May			Pete Hudson	The impact of the	Financial	06-Jan-
delays in		2020	- increased	paying Central Business		pandemic will		2021
receipt of key	Likelihood		write offs.	Rates contribution until		undoubtedly result in the		
income	elib		Delays in	end of June 2020.		permanent loss of some		
sources	Ĕ		receiving	Reserve to cushion		income and a delay in		

Impact

(Business Rates, Council Tax, Housing and Investment Property Rents)			income leading to potential cashflow issues. Increased debt management and recovery costs. Potential impact on payment of preceptors and having sufficient income to meet cost obligations as they fall due.	delays in payment of Investment Property income. Arrangements in place with some Investment Property tenants re agreed delays in rent income. (Exceptions basis only). Currently expected that all accounts will be up to date by 31/03/21. Healthy HRA balances to manage short term cashflow issues from reductions/delays in housing rent Option to scale back costs associated with non-critical functions.		recovering some income also. Some, but not all of this loss is being mitigated by additional Government funding. Measures are in place to continuously monitor this and pressures will be reported through to Cabinet via the periodic Financial Monitoring Reports.		
CR097-Ability to adhere to Data	2	New risk May 2020	Data Protection breaches	IT Security Policies IT Security	Ruth Dennis	Close monitoring of breach reports continues and has not identified an	Legal & Regulatory Risk	20-Jan- 2021
Protection regulations with increased remote	Impact		could, if investigated by the ICO and the Council is	DPA/GDPR information and policies available on the intranet		increase in the number of breaches during the pandemic and of those breaches reported none		
working (physical and digital data)			found to be at fault could lead to significant fines.	Staff training as part of GDPR implementation DP and Agile working Guidance and risk		have been so serious as to require reporting to the ICO or to have been specifically caused by remote working		

			Reputational issues Potential harmful consequences for the individuals whose data has been lost - could be financial, could be	assessment information produced and circulated to managers during the COVID 19 response		arrangements. Close monitoring will continue		
CR100-Brexit	Impact	Same		Internal officers working group monitoring impact and headline assessments of potential impact and risk levels Briefings to CLT Input and participate in LRF contingency planning and measures including weekly Sit Rep Status Report and Monthly Tele-Conferences Internal Action Plan with lead officer being implemented Input and participate in	Craig Bonar	Internal Officers group focus now aligned to monitoring impacts of post EU Exit and negotiated trade deal especially on supply chains, fuel, materials, economic and business viability. Currently, Council is declarig a Green Flag status as is Nottinghamshire LRF. This means that there are no significant impacts or issues currently being monitored.	Strategic	21-Jan- 2021

					LRF contingency planning and measures including weekly Sit Rep Status Report and Monthly Tele- Conferences		Expected that impacts will start to flag once national contingency of stock piling supplies are utilised		
CR095- Governance and decision making-	Impact	New risk May 2020	COV pand incressor of description outs and the content of the content outs are content outs.	VID19 demic, reased risk lecisions ng made side rmal" renance acture due he need to ct quickly constantly nging ation	Decision making guidance issued to officers Amended Constitution to give greater flexibility during emergency approved at the AGM 23 April 2020 A COVID-19 decision log is being maintained to cross reference to mod.gov and records. Constant dialogue and communications across CLT to ensure tracking of decisions being taken Appropriate use of decision urgency provisions Cabinet Report on 30 June updated Members	Ruth Dennis		Regulatory Risk	20-Jan- 2021

						Urgency provisions and delegated powers are utilised for urgent decisions, such as when new lockdown measures or restrictions are put in place at short notice.	
CR099- Effective Strategic Leadership of a Robust Coronavirus recovery plan	Likelihood	New risk May 2020	Failure to have effective recovery plans in place Failure to maximise partnerships and work with third sector to mitigate against Covid impacts Failure to review and prioritise key actions and activities to support recovery Ineffective allocation of capacity and resources Failure to embed new ways of working and delivery	CLT to act as ADC Recovery Plan drivers Weekly recovery update to CLT and Leadership meeting Ensuring suitable representation and input in LRF-Recovery Planning and Groups	Craig Bonar	Priority of LRF remains a key focus on Covid Response due to current spike in cases and Lockdown 3 restrictions. Recovery actions continue to be progressed in the background including embedding of remote working, developing digital services to enhance customer accessibility and on-line services, business support measures.	21-Jan- 2021

		New Risk Jan 2021	no co Ri ex	isk of costs ot being overed isk of xposure to OVID for	County Wide NCC/PCC Elections Project Group established which meets regularly.	Ruth Dennis	Election costs for May 2021 should be split between NCC and Cabinet Officer funding. There is concern relating to full costs recover for COVID related expenditure in the	Legal & Regulatory Risk	22-Jan- 21
Risks Associated with Holding Elections in May 2021 During Ongoing COVID Pandemic.	Likelihood Marat		officers and pollers.			event Cabinet Office does not accept the spend, and/or abortive costs recovery in the event the elections are postponed. Overarching to that there is a County Wide NCC/PCC Elections Project Group established which also meets regularly.	es e re		
							The Council is now at the stage where it will incur actual costs in preparation for the scheduled elections in May 2021. Election costs for May 2021 will be split between NCC and Cabinet Officer funding.		

Safer and Stonger

Title	Current Risk Matrix Q2/Q3	Previous Matrix Q2/Q3	Trend	Consequences	Mitigating Actions	Officer Responsible	Comments	Risk type	Last update
CR083-Ability to Support and Safeguard Vulnerable people	to Support and Safeguard Vulnerable	Likelihood	Same		Corporate Vulnerability and Safeguarding Working Groups meets quarterly to discuss legislative changes to Safeguarding practice	Nicky Moss	The controls remain the same. There is an action plan in place for Corporate Safeguarding 2021.	Service delivery	23-Dec- 2020
					Mandatory training provided to all employees on Safeguarding				
					Tri-X Safeguarding Policy available to employees.				
				Safeguarding information available on the intranet for all employees.					
				Named safeguarding lead contacts available within the Council					
				Formal mechanisms in place to record and monitor referrals to manage reported					
				cases and support and safeguard vulnerable people.					